

RESOLUTION NO. _____**A RESOLUTION AUTHORIZING THE CITY MANAGER OR DESIGNEE TO ENTER INTO A SOFTWARE AS A SERVICE AGREEMENT WITH WATERSMART FOR THE RENEWAL OF THE CUSTOMER ENGAGEMENT AND ANALYTICS PORTAL**

WHEREAS, the City Council of the City of Mansfield, Texas, has determined that it would be in the best interest of the citizens of the City of Mansfield to continue utilizing WaterSmart for their customer engagement and analytics portal; and,

WHEREAS, the customer engagement and analytics platform is a crucial piece of a comprehensive AMI system that will allow residents to access the most current data available from their water meters; and,

WHEREAS, Mansfield residents have utilized the customer engagement and analytics portal to conserve water, locate water leaks, and receive timely notifications; and,

WHEREAS, it is desired to provide residents a single portal to include presentment and payment options for their utility bill; and,

WHEREAS, after review and consideration of WaterSmart's proprietary software as a service (SAAS) it is the determination of City Council that the contract be renewed.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF MANSFIELD, TEXAS, THAT:

SECTION 1.

The City Manager or his designee is hereby authorized and directed to execute contractual documents with WaterSmart for a five year renewal to the customer engagement and analytics SAAS platform including the conversions needed to add utility bill presentment and payment in one portal.

SECTION 2.

The allocation and expenditure of funds are hereby authorized to include annual payments as outlined in Attachment A for a total cost of Three Hundred Eighteen Thousand, Six Hundred Eighty Two and Thirty Eight Cents (\$318,682.38)

SECTION 3.

This Resolution shall take effect immediately from and after its passage in accordance with the Charter of the City of Mansfield, and it is accordingly so resolved.

PASSED AND APPROVED THIS THE 20TH DAY OF MARCH, 2023.

Michael Evans, Mayor

ATTEST:

Susana Marin, City Secretary