

SOLID WASTE CONTRACT PROPOSALS



OPTION 1

CURRENT SERVICE

- Maintain all current services

OPTION 2

GARBAGE CART SERVICE

- The industry standard for garbage carts is a weekly service
- A switch from current 4 to 5 day collection is (not possible with Option 1)
- Since Option 2 is a completely new service, questions in survey were selected to determine impact to residents



SUMMARY OF RESPONSES:

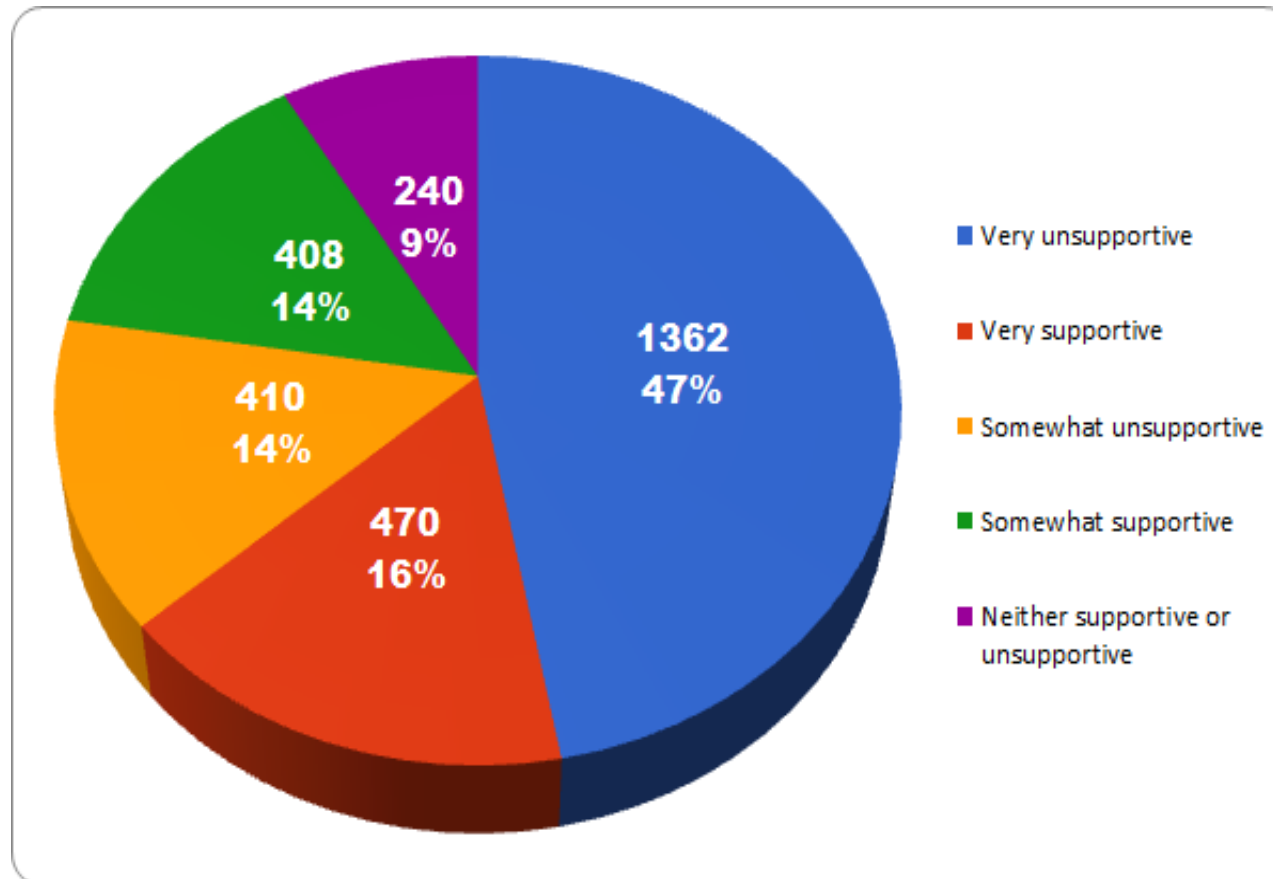
- Day 1 - 1,961 Responses
- Day 2 - 324 Responses
- Day 3- 76 Responses
- Day 4 - 346 Responses
- Day 5 - 69 Responses
- Day 6 & 7 - 63 Responses

* All others below 20 Responses/Day

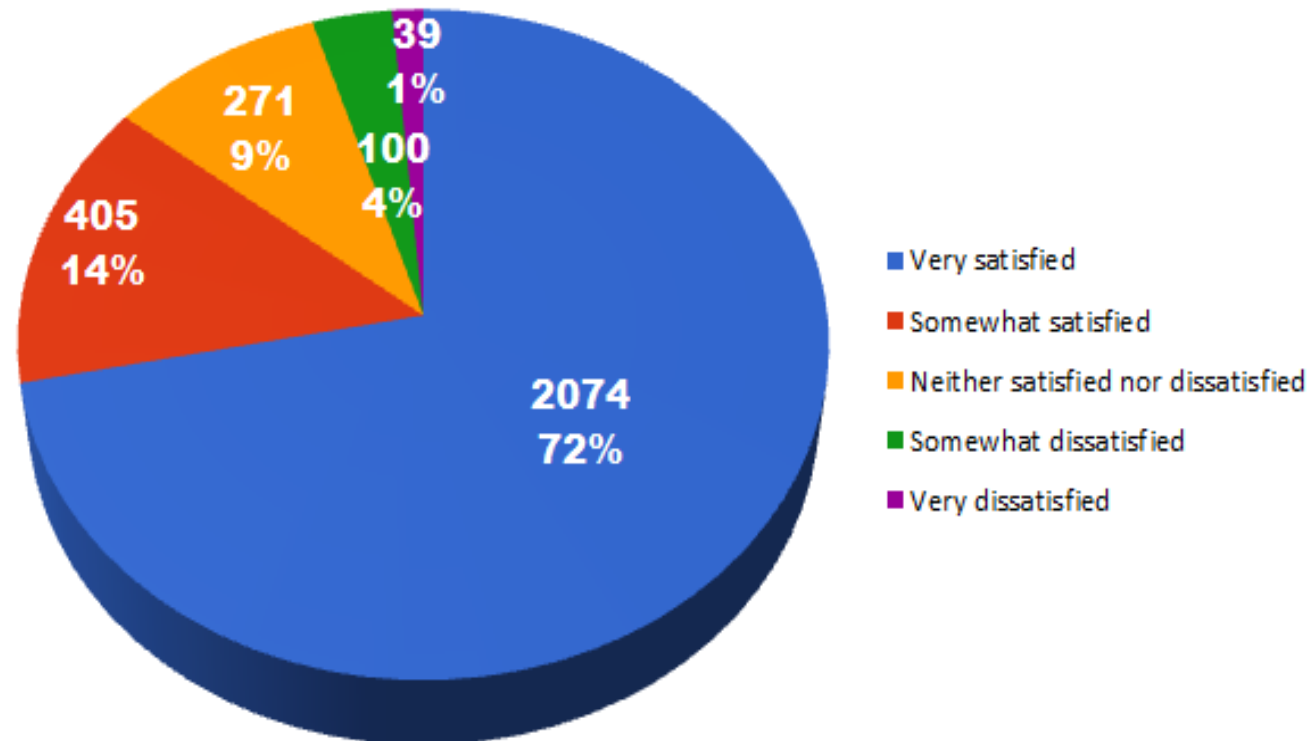
** Far fewer on the other days and generally trend toward less input over time



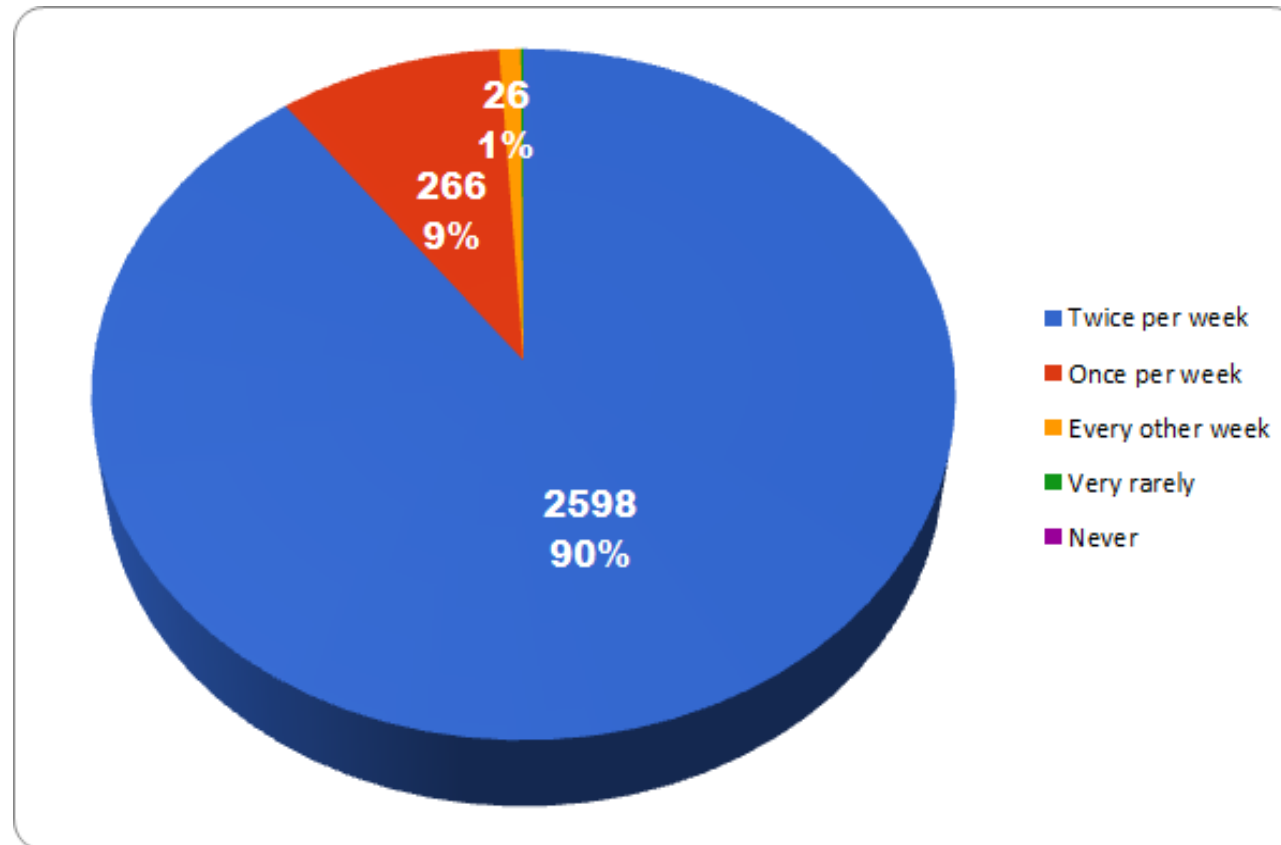
HOW SUPPORTIVE ARE YOU OF A TRANSITION TO ONCE PER WEEK CART BASED GARBAGE COLLECTION?



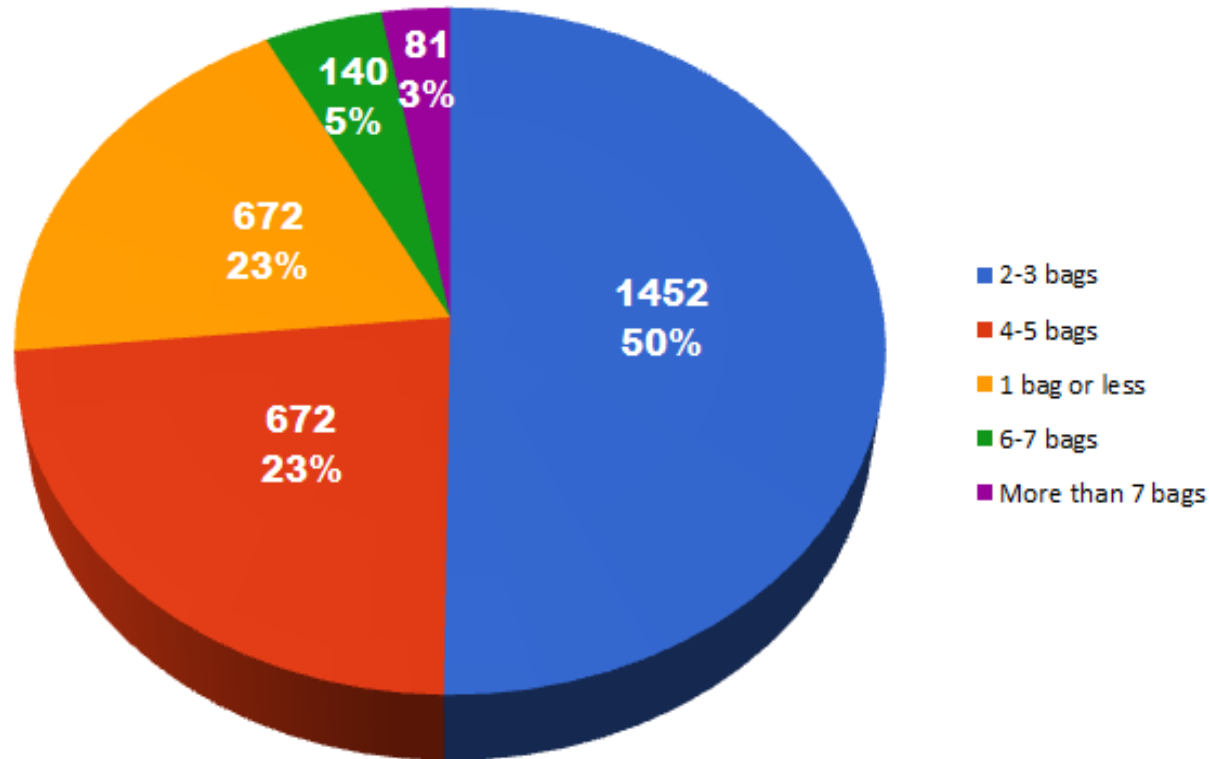
HOW SATISFIED / DISSATISFIED ARE YOU WITH THE CURRENT BAG-BASED GARBAGE SET-OUT COLLECTION?



ON AVERAGE HOW OFTEN DO YOU SET GARBAGE OUT FOR COLLECTION?

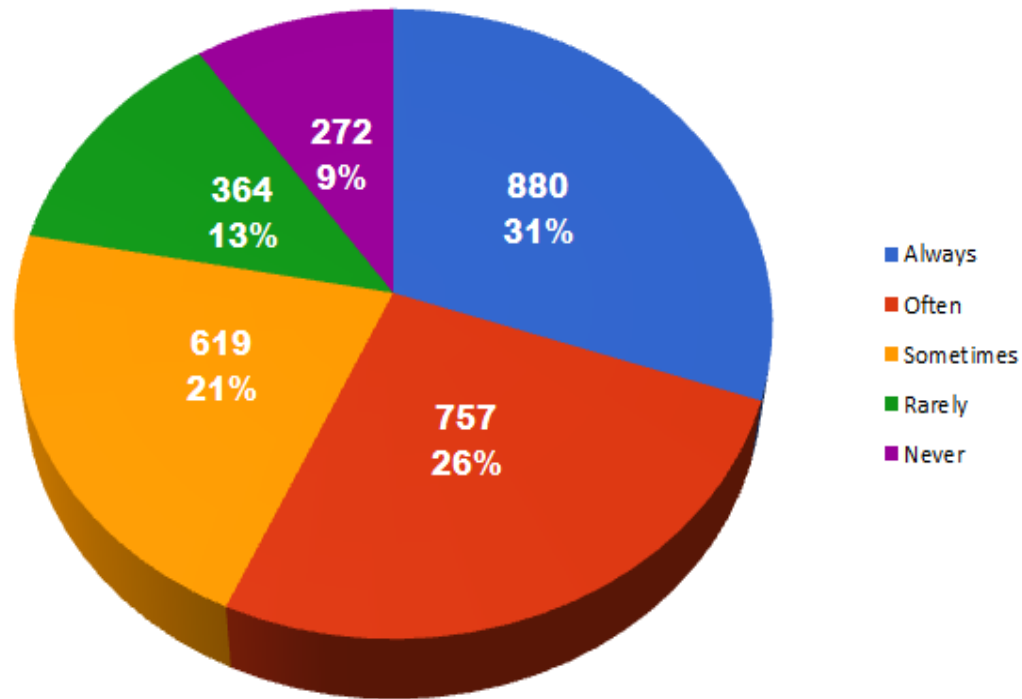


ON AVERAGE / EACH COLLECTION DAY HOW MANY 13-GALLON BAGS DOES YOUR HOUSEHOLD GENERATE?



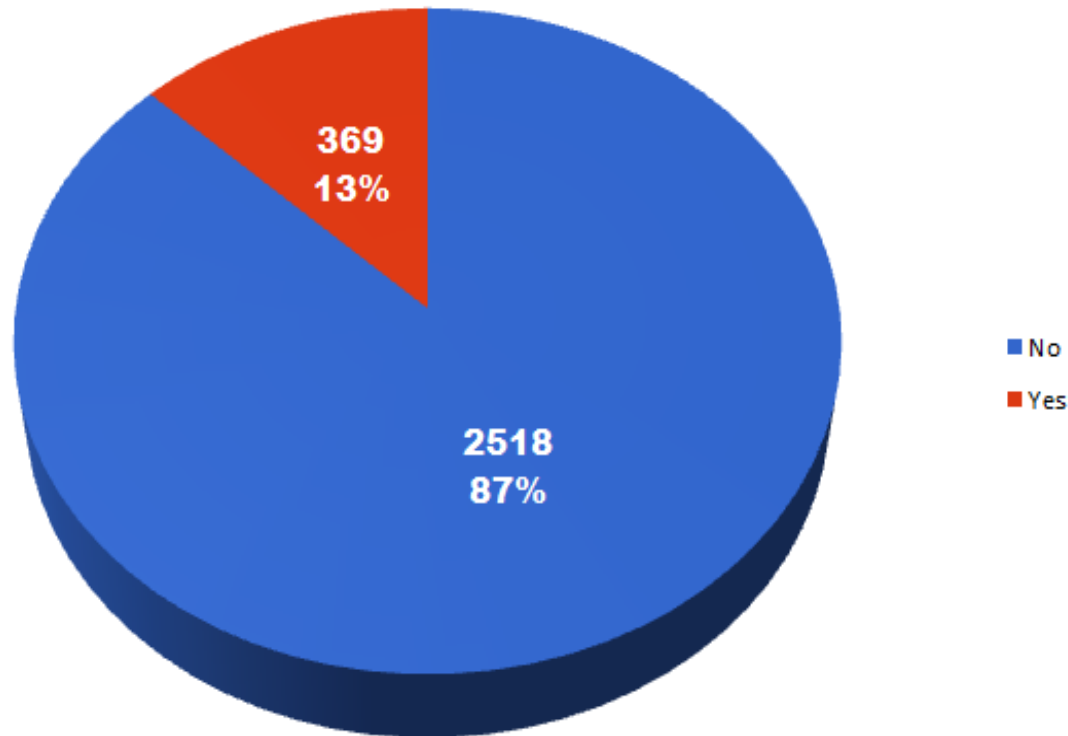
- Nearly 70% of households can be serviced with one cart
- 7.65% will definitely need extra cart

IF YOU HAD A 95-GALLON CART EMPTIED ONCE PER WEEK HOW OFTEN WOULD THIS SERVICE PROVIDE SUFFICIENT DISPOSAL?



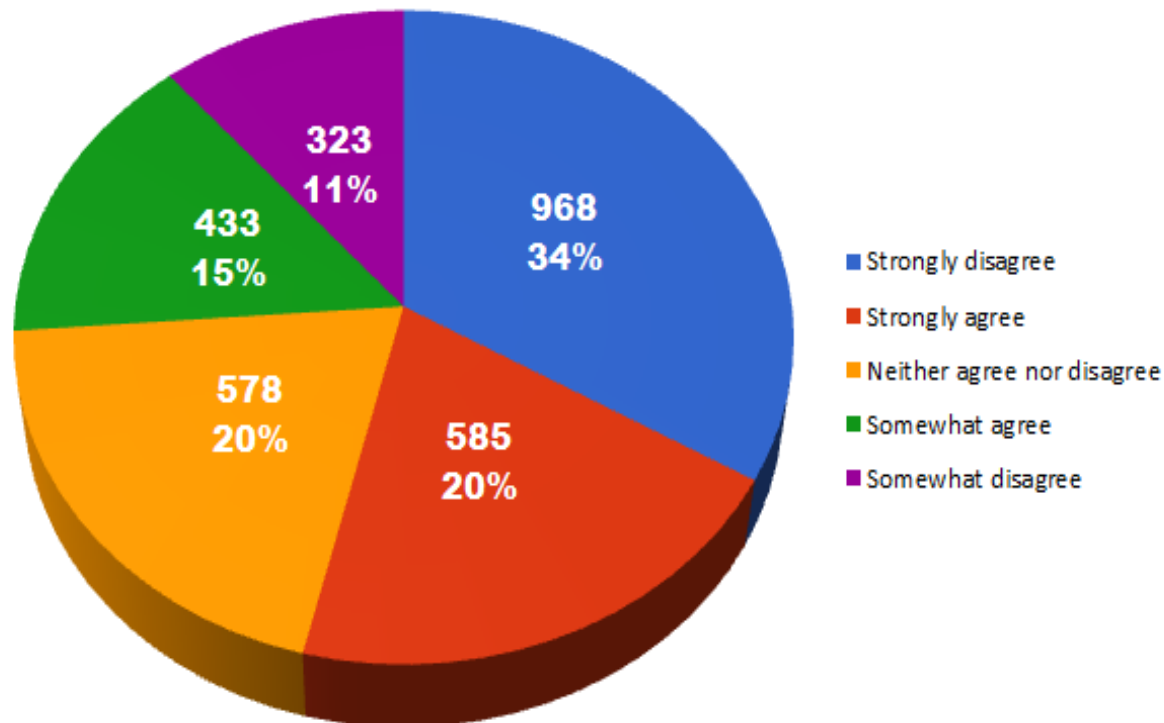
- While 70% can be serviced only 30% believe it will be the case
- Concerns about adequate service one of most frequent expressed

**IF A SECOND 95-GALLON GARBAGE CART WERE AVAILABLE FOR COST
WOULD YOU REQUEST A SECOND CART FOR A 1X/WEEK COLLECTION?**



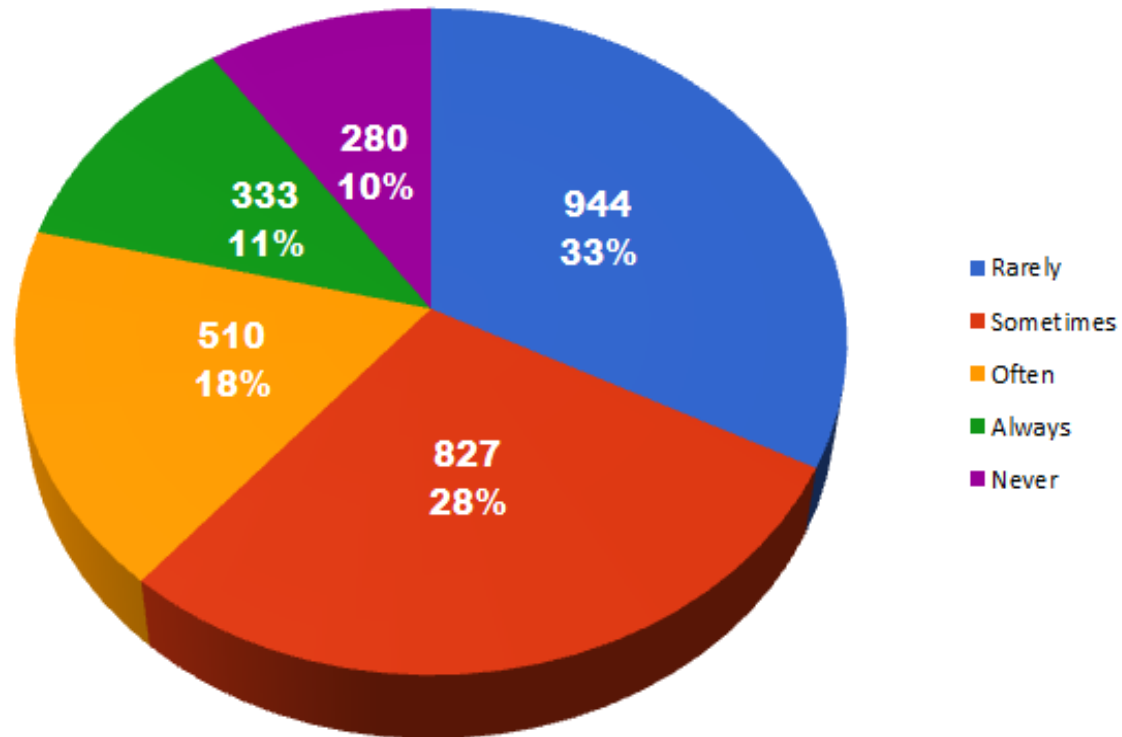
- Exceeds the 7.65% that would certainly need the additional cart

TO WHAT EXTENT WOULD YOU AGREE IT WOULD BE A BENEFIT TO HAVE A CITY ISSUED GARBAGE CART?



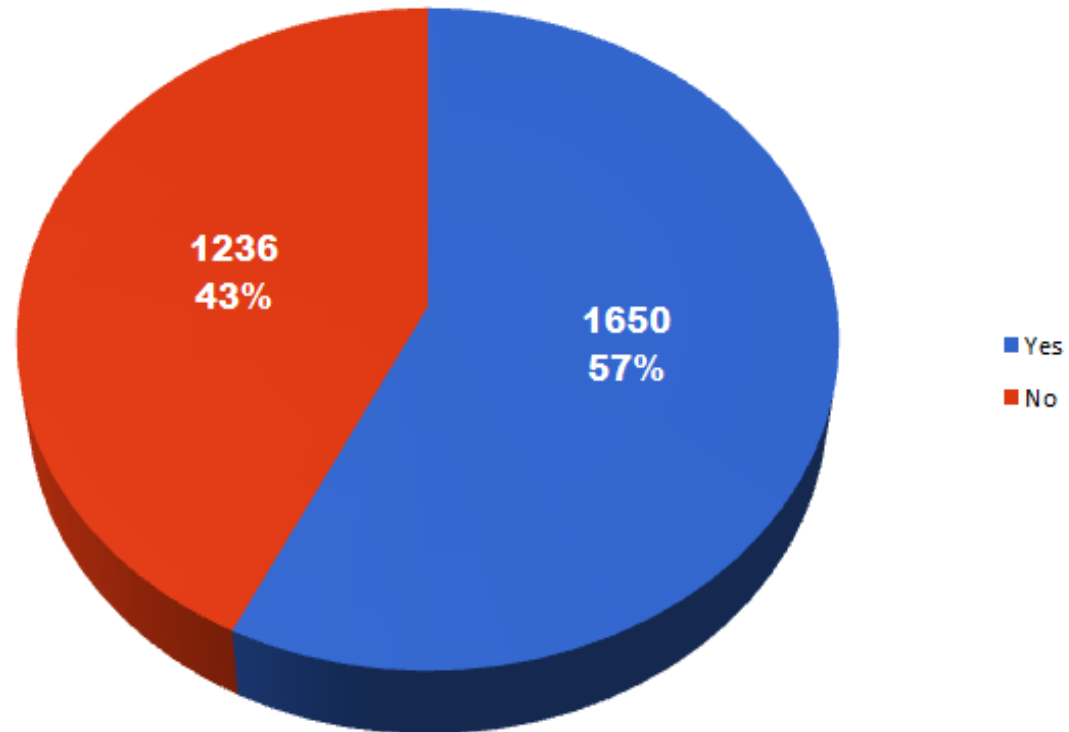
- Staff does receive requests from new residents about where to get a garbage cart
- Vendor provided carts have a uniform aesthetic
- Reduces potential for scatter

HOW OFTEN DO YOU NOTICE GARBAGE, CANS AND/OR LIDS ARE SCATTERED?

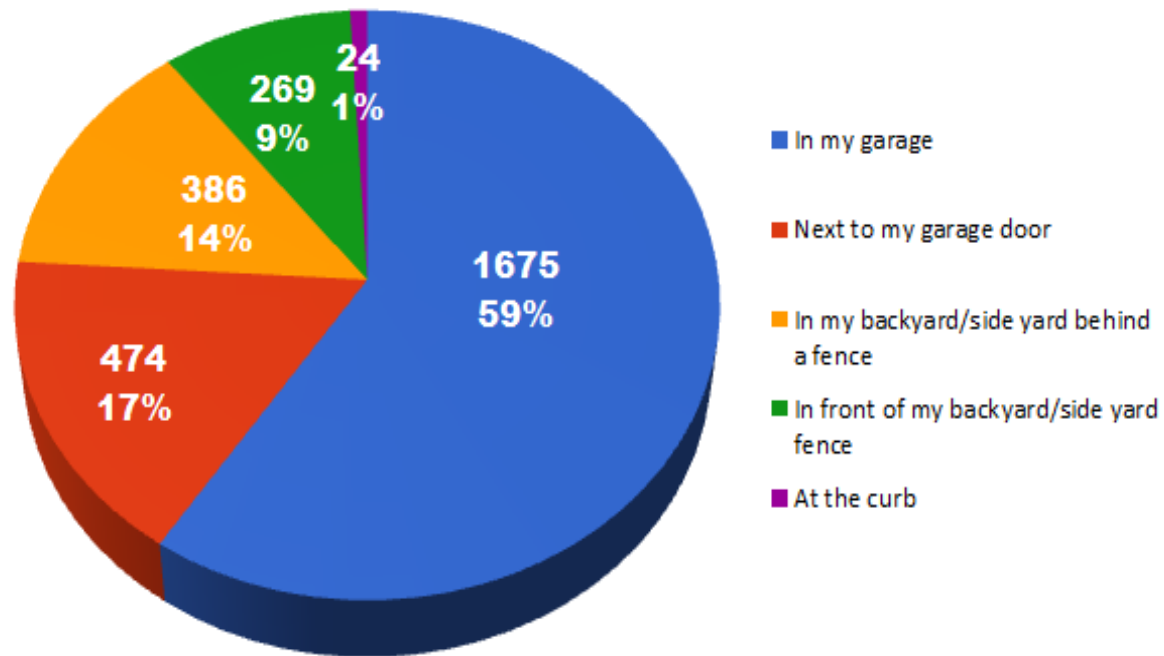


- Similar question asked in recycling survey
- Smaller % responded a concern now showing an improvement in responses after recycling carts implemented

**IF PROVIDED A 95-GALLON GARBAGE CART
WOULD YOU BE ABLE TO STORE IT NEXT TO YOUR RECYCLING CART?**

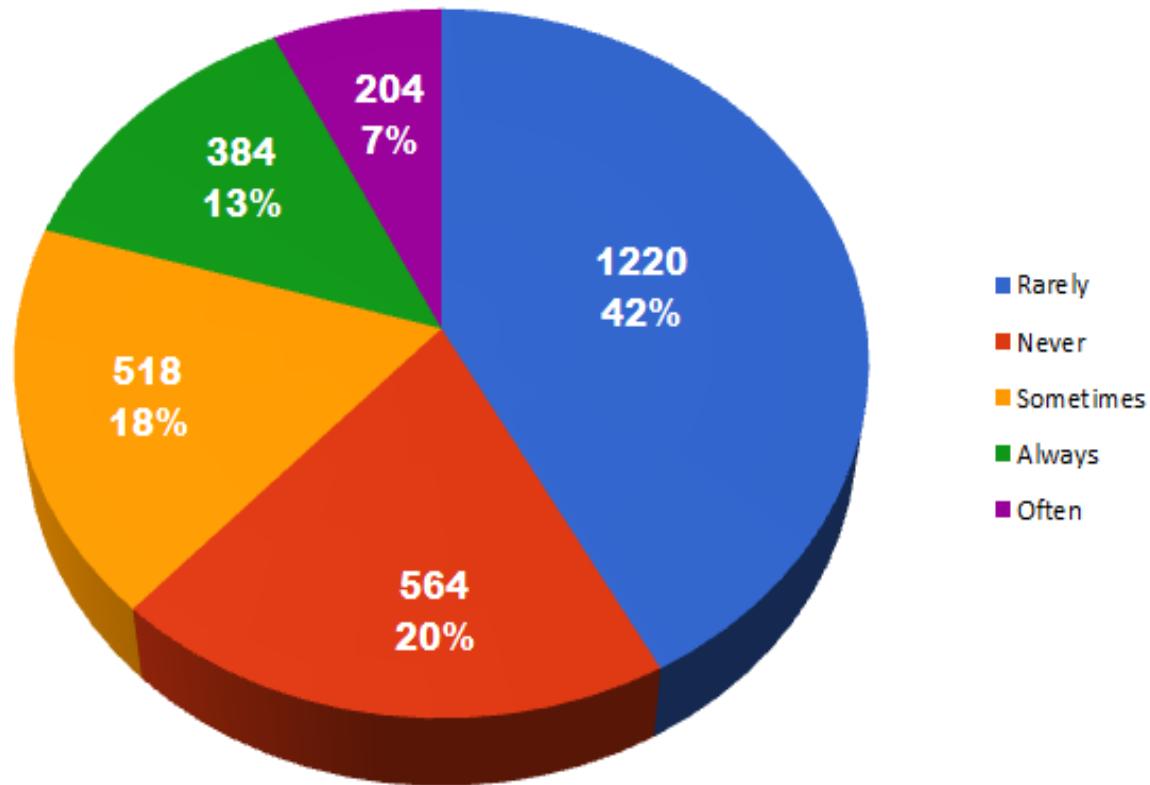


WHERE DO YOU CURRENTLY STORE YOUR RECYCLING CART ON NON-COLLECTION DAYS?



- Carts potentially visible at about 25% of homes
- Rarely receive complaints about visible carts
- Concerns could be addressed through ordinance language

HOW OFTEN ARE RECYCLABLES PLACED IN YOUR GARBAGE?



- Indicates many households could place recyclables in recycling cart reducing volume of garbage